

## COVID-19 JOB PROTOCOLS FOR MAY 2020

## **OUTSIDE PARTS SALESPERSONS**

- PLEASE REACH OUT TO YOUR CUSTOMERS.
- ASK CUSTOMERS IN ADVANCE FOR THEIR VISITOR POLICIES AND FOLLOW THEM ACCORDINGLY. WE WANT TO BE SAFE, COURTEOUS, AND RESPECTFUL IN THE FIELD.

## TRUCK SALESPERSONS

- PLEASE REACH OUT TO YOUR CUSTOMERS.
- ASK CUSTOMERS IN ADVANCE FOR THEIR VISITOR POLICIES AND FOLLOW THEM ACCORDINGLY. WE WANT TO BE SAFE, COURTEOUS, AND RESPECTFUL IN THE FIELD.
- FLOOR DAYS ARE TO RESUME; HOWEVER, THE TIME SPENT AT THE STORE DURING A FLOOR DAY WILL BE THE LIMIT OF TIME ALLOWED FOR TRUCK SALESPER-SONS TO BE INSIDE THE DEALERSHIP.
- ONLY ONE TRUCK SALESPERSON MAY BE ON THE FLOOR AT ANY ONE TIME. THIS TIME MUST BE THEIR FLOOR DAY.

## **WORK-FROM-HOME / ADMIN**

- IF ADDITIONAL TIME IS NEEDED IN-STORE FOR MONTH-END-PROCESSING, PLEASE COORDINATE WITH YOUR SUPERVISOR.
- IF YOU MUST BE IN A PALMER TRUCKS FACILITY, PLEASE LIMIT YOUR TIME THERE.

