



PALMER LEASING GROUP

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March 17, 2020

To Our Valued Rental Customers:

Palmer Leasing Group is dedicated to provide the best and safest truck rental experience for all of our customers. We are monitoring the COVID-19 (aka Coronavirus) outbreak. Palmer Trucks has already adopted stringent guidelines to ensure the health and well-being of our staff, their families, and our loyal customers.

We know that your business cannot grind to a halt, but we want to ensure the safest environment possible when you place your drivers in our rental fleet. We already fully detail and clean all of our rental trucks before they are released to customers. In response to the coronavirus, we will provide an extra layer of defense immediately.

- As always, all surfaces inside the truck will be cleaned with SimpleGreen industrial cleaner.
- An additional high-strength disinfectant will be used on all surfaces that the driver comes into contact with including:
 - o All surfaces in the truck interior
 - o Door handles
 - o Hood latches
- Rubber gloves will be provided to each driver.

Our goal is to provide the best possible experience for our customers. We acknowledge that your business is essential and we want to provide the procedures and resources to keep your drivers as safe and healthy as possible. Thank you all for your continued business. As one of our core values states, “we meet customer needs through quality relationships and extra-mile service.” We will all get through this together and look forward to a great rest of 2020! If you have any questions about this or any of our policies, I urge you to contact your local rental sales representatives.

Thank you,

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